



Rooted & Ready

Annual Report FY25



Gifford Health Care



222

Gifford babies born



1,100

inpatient hospital stays



3.7 days

approximate average length of stay



78,219

meals served by Food and Nutrition Services

Measuring Growth

1,009

books distributed to pediatric patients

Gifford By the Numbers FY25

COMMUNITY HEALTH TEAM **5,792** patient visits

HEALTH CONNECTIONS

1,093 patients assisted with insurance and financial aid

Community Impact

5,752 families served at VeggieVanGo

stockings delivered to local seniors from the Gifford team partnering with SASH

111

Menig Nursing Home

2 Centenarian birthdays celebrated

13 90+ birthdays celebrated

GIVING

\$619,270

total dollars raised

1,379 gifts

881

donors

LAST MILE

\$162,000

raised by the Last Mile for end-of-life care

54 sponsors

655

participants



A Message From Our Leadership

Dear Friends,

This year's theme, *Rooted & Ready*, reflects exactly who we are at Gifford.

We are rooted in our history as a community health system that has cared for generations of families. At the same time, we are ready — ready to strengthen access, adapt to change, and play an essential role in the future of health care in Vermont.

This past year marked the first year of a focused three-year plan to return Gifford to financial breakeven. After several challenging years for rural hospitals across the country, we committed to disciplined, thoughtful change — improving access, strengthening partnerships, managing costs responsibly, and increasing productivity. Year one is now behind us, and we have made substantial progress. While challenges remain, our financial position has improved meaningfully, and we are moving in the right direction.

At the same time, we recognize that health care is facing extraordinary uncertainty — nationally and here in Vermont. Payment reform, workforce shortages, regulatory changes, and affordability pressures affect every hospital and every family. These are unique and complex times. Please know that Gifford's leadership team and Board are actively monitoring these developments and responding with focus and care to ensure our community continues to have access to high-quality, local health services.

Amid this broader landscape, we have continued to make steady progress close to home. We reduced waitlists, expanded primary care and pediatric availability, and welcomed more patients into our hospital through stronger coordination with regional partners. More people are receiving care close to home — where support systems and familiar providers make all the difference.

We also continued to meet patients and families at life's most important moments. From women's health and our Birthing Center to chaplaincy services and compassionate end-of-life care supported by the Last Mile Ride, our focus remains on caring for the whole person at every stage of life.

Looking ahead means investing in people. Our commitment to workforce development and "growing our own" ensures that skilled, compassionate professionals will continue to serve this community. The awards and recognitions highlighted in this report reflect the pride and dedication of our team.

Health care is evolving, and Gifford is evolving with it. Through collaboration, careful stewardship, and a commitment to delivering the right care in the right place at the right time, we are strengthening our organization while preserving what matters most: local access, personal relationships, and care deeply rooted in our communities.

Thank you for being part of Gifford's story. Because of you, we remain rooted in our mission — and ready for the future.

With gratitude,

Michael Costa
President & CEO

Jeffrey Nelb
Chair, Board of Trustees

Gifford Health Care FY25 ANNUAL REPORT

From a single house to a regional health system.

In 1903, Dr. John Gifford purchased the Seldon Holman House and, with the help of two nurses, established one of Vermont's earliest private hospitals. More than a century later, Gifford Health Care is a Critical Access Hospital and Federally Qualified Health Center providing 24-hour emergency care, primary and specialty care services across central Vermont.



From white uniforms to modern scrubs, the legacy continues.

Gifford's graduating nursing class of 1923 (pictured with Dr. Gifford) helped lay the foundation for nursing excellence, and more than a century later that commitment lives on as Gifford welcomes eight new graduate nurses to the inpatient unit, the largest cohort in hospital history, supported by our on-site nurse residency program.



From the operating room of the 1980s to today's state-of-the-art surgical suites.

Building on a service that has been part of Gifford since the hospital's earliest days, surgical care has evolved with advanced technology and modern techniques. Gifford continues to deliver safer procedures, improved outcomes, and patient-centered care for our community.



From one room to generations of care.

Opened in 1977 as Vermont's first birthing center, Gifford's Birthing Center has grown into a specially designed space supporting all kinds of birth plans with certified nurse-midwives and OB/GYNs. The center supported 222 births in 2025, continuing a legacy of compassionate, family-centered care.



A Journey of Growth

Building on a Legacy of Compassionate Care



Rooted in relationships, evolving with medicine.

Primary care at Gifford has always been about knowing the patient, the family, and the community. From early 20th-century bedside visits to today's team-based, comprehensive care, Gifford remains committed to keeping our community healthy for life.





Gifford mom Cille Remp and her new baby Lachlan in the Birthing Center

Nurturing the Future

Gifford's birthing center has been providing exceptional care for almost 50 years.

Inside each delivery room at Gifford is a rocking chair, a couch, and a bathroom with a shower. One room has a big tub for water births. In the hallway is a row of tiny hand-knit caps in shades of red, blue, white, and purple that families can pick out for their newborn. Another wall is covered with baby pictures and notes of appreciation.

The unit is designed to provide care that's individualized

and based on shared decision-making between patients and providers. That philosophy is central to the birthing center, and it's what brought Heather Johnston to Gifford to practice as a midwife.

She ran a freestanding birthing center in Utah for over 20 years. When she decided to sell her practice, she interviewed at hospitals all over the country before settling on Gifford.



Ellen McAndrew began working at the hospital's birthing center in 1983 and practiced as a certified nurse-midwife for over 25 years. "I have even delivered babies of the babies I delivered," she said in a hospital interview.

"I feel like I can be a midwife with integrity," she said.

For her, that means taking the time to ensure patients understand the birthing options available to them and supporting families with their decisions.

"Our patients travel here because they hear this is where they won't have to fight for what they want," she said.

Birth as a natural process

That's been the model of care at the birthing center since it opened in 1977, first in just one room in the hospital. At the time, a hospital birth often meant women labored alone on a delivery table in stirrups. After delivery, nurses would bring a baby to a nursery to be cleaned and bottle fed. That was not the case at the birthing center at Gifford. Patients could labor standing up, in the shower, or on a homemade birthing stool. Partners were allowed inside the room, so were kids, and other loved ones.

"We were the first hospital that had fathers in the delivery room," said Dr. Lou DiNicola, a pediatrician who worked at Gifford for over 40 years and was one of the founders of the Birthing Center. "We were the first to do a lot of things."

At the time, it was the only practice of its kind in the state. Soon after it opened, the University of Vermont and Dartmouth Hitchcock invited staff from the birthing center to speak with their nursing students.

"After we visited there, the two different hospitals both decided to open their own birthing rooms," said Dr. Thurmond Knight, a family doctor and another founder of Gifford's birthing center.

"Women were having a really good experience, and word got around," he said.

Initially, the hospital charged families \$100 for 24 hours there. Pretty soon, they converted the entire delivery floor into birthing rooms.

"It was a hit," said David Anderson, who was on the board of the hospital at the time. "We provided something that the community really valued. It just plain worked."

Soon, hundreds of mothers were delivering at Gifford each year. Families traveled over state lines — from New Hampshire, New York, and Massachusetts — and across the Canadian border.

Today, many still travel from well outside the Randolph area to get care at the birthing center. Like a couple Heather Johnston recently saw from Rutland.

"They were blown away by the care of the nursing staff," she said. "They asked, 'Where did you find so many amazing people so close to here?'"

"They don't all live close," Johnston told the couple. "They come here because of what we do here, just like you did."

Committed to the service

Gifford's birthing center consistently has among the lowest C-section rates in the state at 16.4% of births — half of the statewide average, according to statistics from the Vermont Department of Health, and far below the national rate of 32% of births. Gifford also has the highest rate of mothers who have a vaginal birth after a previous cesarean delivery of any hospital in the state.

Those outcomes are notable among patients and providers.

"The world would be a better place if all babies were born at Gifford," said Dr. Melissa Scalera, who worked as an OBGYN in New Zealand and at hospitals throughout the U.S., including Gifford.

"There is no place better in the world to deliver," she said.

This type of care is also becoming increasingly rare, as hundreds of labor and delivery units and free-standing birthing centers in the U.S. have closed in recent years, including in Vermont and New Hampshire.

At Gifford, the hospital is committed to "maintaining and strengthening" the birthing center, according to Michael Costa, the hospital president and CEO. It's not going anywhere, he said.

"The community needs it."



“I Knew Right Away”: Why Dessirae Rice Chose Gifford

When Dessirae Rice thinks about becoming a mother, she smiles, remembering the first moments with her daughter, Emma.

“As soon as the nurse put her on my chest, I said, ‘I want another one.’”

That was just over two years ago. Earlier this year, she welcomed her second daughter, Lainey. But for much of her life, Rice didn’t think she would have children at all.

“I was scared of giving birth after hearing traumatic deliveries from close friends and family,” she says. “I had severe anxiety when it came to talking about giving birth and trying to make a game plan. It would spike my blood pressure. I’m not really a good hospital person. I don’t like needles. I don’t like blood.”

Despite that fear, one thing felt certain.

“But when I decided I did want to have kids, I knew where I wanted to go.”

For Rice, who lives in Chelsea with her partner Tray, that place was Gifford.

Over the years, she had listened carefully to what others said about their birth experiences. “I always heard good things about the support system that the nurses and midwives give. I always listened to what people would say when they gave birth, and it was always that they loved Gifford and the staff there — how kind and helpful they all were.”

Her confidence was reinforced by family experience. “My brother had kids [at Gifford] — my nieces. I’ve always heard good stories about it and the other hospitals around me; I never really heard good stories. So, going into it, I knew right away, I wanted Gifford.”

Even her early prenatal visits strengthened that confidence. “I also became comfortable easily after a few visits at the beginning of my pregnancy.”

When labor began, the anxiety she had carried for so long completely faded.



Before and After: Dessirae Rice at a prenatal appointment and post birth with midwife Lydia Corriveau, CNM.

“My anxiety about giving birth was gone when I went to give birth. I was talked through everything I had to do.”

For Rice, that steady guidance and support made all the difference.

Today, when asked what she would tell another mother deciding where to deliver, her answer is simple and direct:

“I’d tell her Gifford has the greatest staff; they’re truly helpful. They also make you so comfortable during labor, and they help with everything you need or ask of them. They listen to your wants and needs.”

For a woman who once feared childbirth, that kind of trust speaks volumes.

Stories like Dessirae’s reflect the continued strength and growth of Women’s Health at Gifford. Through trusted relationships, compassionate nurses and midwives, and family-centered care close to home, more families are choosing Gifford for one of life’s most important moments. As Women’s Health services continue to strengthen, so does our commitment to ensuring every mother feels supported, heard, and confident in her care.

Measuring Growth: Birthing Center

222
total births

104
boys

118
girls

12 lbs 1 oz
biggest baby

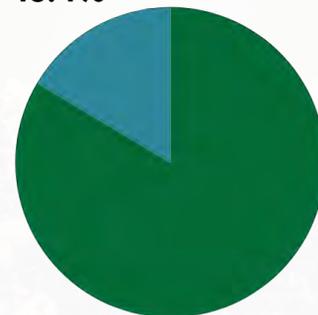


5 lbs 1 oz
smallest baby

APRIL
most popular month to
have a baby

175
knitted infant
hats provided

C-Section Delivery
16.4%



Vaginal Delivery
83.6%

A Ministry Of Presence



Rev. Tim Eberhardt, Spiritual Care Coordinator, in Gifford's Chun Chapel

Volunteers visit hospital patients at Gifford every day of the year as part of a non-denominational chaplaincy program

Nearly every Monday, Irene Schaefer visits hospital patients at Gifford. She tries to stop in every room.

"I go in and I say, 'Good morning, I'm Irene, I'm the volunteer chaplain today. I just would like to visit with you, if you are up for it.'"

Often, she's invited to sit and talk. Sometimes she stays for five minutes. Other times, for an hour. She sees people who recently got a bad diagnosis, patients recovering from surgery, and others waiting to be transferred to a rehab center or assisted living.

"We have the time to go into a patient's room and sit down and chat about anything they want to talk about," she said.

Schaefer has talked to hundreds, if not thousands, of patients. She's in her late 90s, and is one of over a dozen volunteers in the hospital's chaplaincy program.

The program is non-denominational. Volunteers are ordained ministers, avowed atheists, rabbis, and dedicated laypeople like Schaefer who are at the hospital every day of the year.

"We have a ministry of presence," said Rev. Tim Eberhardt, who supervises the program and leads a free grief support group at Gifford each week. "We're there for the patient."

Chaplains also visit Gifford's nursing home and cover the hospital's emergency department at any time of night.

1,000

Total number of hours Chaplain volunteers contributed in FY25. This includes 1848 visits with patients and 249 visits with staff.



*Kathy Rohloff,
Volunteer Chaplain*

“I volunteer at Gifford and at Menig Nursing Home and I enjoy it very much. Menig rivals Disney as “the happiest place on earth” because of the atmosphere and most excellent souls that live there.

Although I often see folks near the end of their lives, my life has been impacted by the great privilege of getting to know them. It is an honor to be a chaplain.”

The program puts together baskets for patients who are getting end-of-life care in Gifford’s Garden Rooms, filled with puzzles, coloring books, playing cards, and stuffed animals.

“We hope these items bring you peace, comfort, and care,” a note on the basket reads.

Eberhardt says one of his hopes from the program is that no patient at the hospital dies alone. So volunteer chaplains will sit with patients who are dying, whether they’re conscious or not.

Recently, Schaefer was at a patient’s bedside when he died.

“I was glad that somehow I had been urged to stay,” she said.

But that’s rare. Usually, the focus of her visits is on life.

She asks questions, and listens to patients’ concerns. “I want them to be able to open up and tell me what their cares and worries are, if they have any,” she said.

Schaefer draws from personal experience — she started volunteering as a chaplain soon after her husband of 50 years died unexpectedly. A friend invited her to learn about the group.

“I took the training and 25 years later, I’m still there,” she said.

This fall, at one of their regular meetings, Eberhardt and the other volunteer chaplains surprised Schaefer to celebrate her 97th birthday. The kitchen staff had baked a cake.

A few weeks later, in January, she couldn’t get to her regular volunteer shift because she was snowed in.



Irene Schaefer, Volunteer Chaplain

But besides being thwarted by the occasional snowstorm, she plans to keep up her weekly visits to Gifford as long as she can.

“I love meeting people,” she said. “I just feel if I can be of help to someone, I still have a purpose in life at my old age.”



*Gifford’s Volunteer
Chaplains*

‘It Made All The Difference’

A fund for Gifford patients facing terminal diagnoses provides support during life’s hardest moments

When Tessa Cone parked her car at the airport in Colorado in September, she thought she would be flying to Vermont for a week or so. Her mother had taken a bad fall, and Cone was going to her childhood home in Randolph to take care of her.

She ended up staying for nearly two months.

As her mom’s health declined, Cone put her life on pause. She missed work. She kept pushing back her flight home to Colorado. The toll at the airport’s parking garage continued to grow.

Her mother’s family doctor, Dr. Ken Borie, had told Cone that Gifford might be able to cover some of the expenses related to caring for her mom at the end of her life.

So Cone called the hospital and got a grant that she says helped her afford to stay in Vermont and serve as her mom’s caregiver.

“It made all the difference, really, in this journey with my mom at the end of her life,” she said.

“There was so much more ease for me in those final days and the ability to just be there and be relaxed and present.” The funding she received came from a program called the Last Mile that helps support Gifford patients with a terminal illness or end-of-life diagnosis and provides assistance to families as they navigate end-of-life.

Ashley Lincoln remembers meeting with her colleague, Lynda McDermott, a nurse at Gifford, who pitched the idea of organizing a motorcycle tour as a fundraiser to support end-of-life care at the hospital. That was 20 years ago. At the time, Lincoln was working in development and almost immediately started making the ride a reality.

“At first I was hesitant, but after my visit with Lynda, I thought, ‘this is a great idea,’” she said. “What a way to bring new life to the organization that could really impact others.”

That first year, over 70 motorcycle riders raised nearly \$7,000. The money went towards helping patients pay for alternative pain therapies that weren’t covered by insurance, like massage, reiki, and acupuncture.

Since then, the fundraiser has raised nearly \$2 million to provide thousands of patients with support far beyond end-of-life care.

“I have often just referred to it as our own Make-A-Wish fund because every request is really unique to that family,” Lincoln said.

One patient she worked with had never been to the ocean and wanted to see it before he died, so Lincoln planned a trip for him to visit the coast of Maine. Another patient wanted to take his grandson to a Red Sox game. The fund paid for the tickets. There was a patient who needed to get specialized treatment at a hospital in Boston. He received gas cards for



Runners leave Gifford for the 2025 Last Mile road race

SAVE THE DATE: August 14 & 15, 2026
Join us for this year’s annual ride, run, and walk



Tessa Cone with her parents, Floyd and Georgia, celebrating their 60th wedding anniversary. Cone cared for her mom in the final months of her life, with support from The Last Mile Fund.

the drive and lodging for him and his wife.

"I've got hundreds of examples of the way that we've been able to say yes," Lincoln said.

That has included planning more elaborate events, like for hospital-bound patients who wanted to marry a partner before they passed away. Over the years, Lincoln has helped organize several weddings at the hospital.

"I said, 'Don't worry, I've got the food, I've got the music, I've got the decoration,'" she said. "We'd go over to the thrift shop and ask if we could get a pretty dress, or a nice suit."

Ceremonies took place in Gifford's private garden courtyard, and conference rooms were transformed to host receptions. Lincoln would ask her musical colleagues to play the guitar and sing. Some clinicians would perform in between seeing patients, still wearing their scrubs.

"We did it all," she said. "So the family could sit and enjoy their loved one at whatever stage they were at."

As of this year, after 20 years of direct involvement, Lincoln is no longer managing the Last Mile Fund. That role has shifted to Tayo Kirchhof, the Senior Director of Development and Community Engagement at the hospital.

Recently, Kirchhof said it's allowed an older man to afford a headstone for a loved one, assisted with travel expenses for a daughter to visit her declining mother, and helped pay for funeral expenses for a young woman who passed in a car accident.

It also helped cover cremation services for Tessa Cone's mom, after she passed away in October.

"To not have as big a worry around the financial pieces because there is support like this, just was one of the biggest gifts of this whole experience for me," Cone said.



"Grief and loss are universal, but so are compassion, community, and love. That's what the Last Mile is about. That's why we keep going."

-Lynda McDermott

Retired Gifford nurse and founder of the Last Mile

Ready for the Future

People, partnerships, and the future of rural health care.

The future of rural health care depends on people. At Gifford, “growing our own” means investing in local talent and creating clear pathways into health care careers.



Supporting New Nurses

Our Nurse Residency Program helps newly graduated nurses’ transition confidently into practice. Through structured orientation, mentorship, and ongoing support, new nurses build skills, confidence, and strong professional roots here at Gifford.

When nurses feel supported, they stay. And when they stay, patients benefit.

Nursing educator Jamie Cushman (second from left) and nursing head Sara Simeone (right) pose with members of Gifford’s recent nursing residency program cohorts in one of their training rooms.

“All of us have worked together. We have a lot of hours together over the last two years in school. Starting this cohort with people that I believe in, I think that makes a big difference.”

-Cynthia Ryle, RN, Nurse Residency Program Participant

Building the Clinical Pipeline

We are expanding training opportunities for Medical Assistants, LNAs, and LPNs through partnerships and local programs. These roles are essential to keeping clinics running smoothly and ensuring patients receive timely care.

By making health care careers more accessible, we help community members train, work, and build their futures close to home.



“The MA class as a whole went far beyond academics; it sparked a deep personal growth journey, and I believe anyone who signs up for it experiences that transformation in a powerful way. If someone is truly ready for the work, the experience can be genuinely life-changing.”

-Tiffany Dezotell, CCMA



Training Tomorrow’s Rural Physicians

Gifford is a key partner in Maple Mountain Vermont, a collaborative effort to create a rural Family Medicine Residency Program.

The goal is simple: train physicians in rural communities so they are more likely to stay and practice in rural communities.

This long-term investment strengthens primary care access and helps address Vermont’s physician workforce shortages.

11

Medical Assistant
students
successfully
completed
training

Transformation in Action



CEO Michael Costa addresses the team during a leadership meeting

Health care transformation can sound complicated. At Gifford, it's simple: right care, right place, right time — close to home.

Over the past fiscal year, we strengthened our role in Vermont's health system while improving access and financial stability.

By working closely with Dartmouth Health and UVM Health, Gifford now accepts appropriate transfers when larger hospitals are full — caring for patients safely and locally when higher-level services aren't required. The impact has been meaningful:

- Inpatient census increased from 8 to 15-16 patients
- More families remain close to home during hospital stays
- Regional medical centers gain capacity for higher-acuity cases

Transformation also means improving how patients access care. This year, we made practical changes that opened doors:

- Expanded appointment availability
- Reduced primary care waitlists
- Prioritized new patients in primary care and pediatrics
- Strengthened access at our Bethel clinic

More patients are receiving care earlier — improving outcomes and easing strain across the system.

Equally important is sustainability. Through careful operational improvements and responsible cost management, Gifford achieved:

- Seven consecutive months of positive cash flow
- A hospital budget approved without changes by the Green Mountain Care Board

This stability allows us to reinvest in our people and our community.

As part of the New England Collaborative Health Network, we also share purchasing power and select services with peer hospitals — strengthening efficiency while maintaining local leadership and identity.

Looking ahead, we remain focused on collaboration, workforce development, rural health transformation efforts, and continued financial strength.

Gifford remains rooted in community — and ready for what's next.

ACCESS SCORECARD

Area	Progress	Why It Matters
Inpatient Care	Census increased 8 to 15-16	More patients treated locally; regional capacity strengthened
Hospital transfers	Stronger coordination with Dartmouth & UVM	Right-site care, less system congestion
Primary Care Access	Waitlists reduced; schedules optimized	Earlier care, better outcomes
Pediatrics Access	Prioritized new patients	Stronger care for families close to home
Financial Stability	7 months positive cash flow	Long-term viability of rural care

Rings of

Congratulations to our Daisy, Bee, and Hive Award winners!



The DAISY Award: Tina Robinson, LPN, Menig Nursing Home

The BEE Award (Clinical): Linda Howe, MA, Randolph Primary Care

The BEE Award (Non-Clinical): Rev. Tim Eberhardt, Chaplaincy Services

The HIVE Award: RoZ Vara-Good, FNP, Kingwood Addiction Medicine

Rooted in Excellence



Chelsea Liese, RN
Birthing Center

“Chelsea truly went above and beyond for me during my delivery and postpartum care. She is extremely attentive, supportive and knowledgeable. She treated and cared for our

newborn daughter as if she was her own, and always went the extra mile. She made our first days as parents less stressful than we had anticipated they would be and we're forever grateful for her!
— Michele Otis



Doug Weiss, MD
Orthopedics

“Dr. Weiss personally diagnosed my injury and worked with me to create a recovery plan. Just a few weeks after surgery, I've already noticed a big improvement. His knowledge, care, and genuine understanding of my concerns truly make him stand out.

Heroes aren't just in movies, they're at Gifford every day. Gifford is a role model organization. — Ryan Alger



Oliver Barnyak, MD
Emergency Dept.

“Dr. Barnyak's bedside manner is unlike anything I have ever experienced. He has such a big, warm personality that no matter

how you are feeling, when he comes into the room and flashes you that smile, all of a sudden you feel just a little bit better. I've never felt as safe in any doctor's hands as I do with him. He has made a lasting impact on my life. — Shaun Davis

Cheers to the Years!

5 years

Sean Boardman
Christine Brown
Alexis Burnham
Christopher Crowe
J. Andrew Dreslin
Andrew Ellis
Julie Holland
Gae Kovalesky
Pamala McNamara
Cassidy Metcalf
Janet Miller
Nicole Noble
Christine Perry
Nolan Pritchard
Jada Quintin
Emily Swint
Azaliah Tillinghast
Richard Trierweiler
Emily Young

10 years

Amanda Belanger
Jonathan Bjork
Brittany Brassard
Mary Anne Cahill
Victoria Dewey
Christina DiNicola
Stacy Ensminger
Careen Floyd
Karen Hedding
Chelsea Liese
Angie Maxham
Tyler Mugford
Leslie Osterman
Averill Pazdro
Kayla Thibault
William Turinetti
Brenda Vermette
Nancy Wonkka

15 years

Jennifer Celley
Connie Martin
Marcelo Reyes
Joshua White

20 years

Angela Allard
Tamela Ennis
Robin Schwartz
Melissa Wight
Carrie Wright
Michele Young

25 years

Sherri Morgan
Linda Warner

30 years

Dawn Decoff

Barbara Salls
Christine Kresock

35 years

Lisa Delegato

40 years

Sheila Miller



50 years

Kathryn Brooks

Recognition

Gifford Health Care
FY25 ANNUAL REPORT

Times Argus Best of the Best Readers' CHOICE AWARD

Gifford earned a shared first-place finish with Dartmouth Hitchcock Medical Center for Best Hospital or Medical Center in the 2025 Times Argus Best of the Best Readers' Choice Awards.



2025 Advancing HIT for Quality Badge

This badge recognizes demonstrated excellence in using technology to improve patient care. It signifies that the organization has successfully adopted an electronic health record (EHR) system, offers telehealth, exchanges data electronically, engages patients via IT, and collects data on patient social risk factors.



2025 National Quality Leader - Heart Health Badge

This badge recognizes top-performing health centers (top 30%) that meet or exceed benchmarks (typically 80%) in key cardiovascular clinical measures, including hypertension control, statin therapy, and smoking cessation.



2025 Health Center Quality Leader

This badge means a health center ranks among the top 11-20% of all HRSA-funded health centers nationwide for best overall clinical quality measure (CQM) performance. This prestigious distinction recognizes excellence in providing high-quality care, specifically in areas like cancer screenings, behavioral health, heart health, and diabetes management.



2025 Worksite Wellness Award Winner

This award honors employers who have demonstrated a commitment to improving employee well-being through various initiatives, programs, and policies. These can include efforts around physical health, mental health support, work-life balance, nutrition programs, and creating a healthy work environment overall.



Donors

We sincerely thank the donors and supporters who make our work possible. Gifts of every size are received with deep appreciation, and every dollar donated advances our commitment to improving the health and well-being of our community.

The individuals, families, businesses, and partners recognized here represent the many ways our community gives — through annual contributions, special events such as the Last Mile Ride, program and campaign support, memorial and tribute gifts, and grants. Names listed reflect gifts received during Gifford's fiscal year, 10/1/2024 – 9/30/2025.

Gregory and Lisa Abbott	Guy Best	Marguerite B. Caron	Danielle Davis
Tom Absher and Erika Butler	Jody Biddle	Robert L. Caron	Harvey and Joan Davis
Bruce Adams	Theresa Bilotta	Rodrigo Carrillo	Jenny Davis and Larry Satcowitz
Erin Adams	Sandra Bingham	Tom Carter	Lyndell Davis
Susan Adams	Grace Birchmore	Emily Cass	Vivvy Davis
Everett Adelman	Kendall Black	Hilde Caswell	Nancy Davoll
Julie Aiken	John and Catherine Blaisdell	Dawn Champion	Martha Deale
Peggy Ainsworth	Richard Blake	Chelsea Champney	Ben DeFlorio
Alan and Kelsey Albandia	Judy Blodgett	Greg and Bobbisue Champney	Don DeFlorio
Jason Aldous and Tina Scheindel	Gene and Carol Blodgett	John Champney	Dustin Demas
Gary and Lisa Alexander	Marta Borgstrom	Kristin Chandler	Richard Dente
Andy and Lisa Allard	Dr. Kenneth and Mary Borie	Gary Chapman	Kevin Devaney
Barrie Allen	Mary Bourassa	Annette Chapman	Amanda Deyette
Ron and Cynthia Allen	Connor Bourassa	Stuart and Penelope Chase	John E. Dibble, Sr.
Kaarin Alsop	Nicole Bourassa	Claire Chomentowski	Chris Dickerson
Kristofer Anderson	Lee Bourassa	John Christian	Robert Dileo
Eduardo Angulo and Linda Anderson	Joe and Jeannine Bourassa	Matthew Chun and Chetna Khemka	Marc DiMarzio
David and Karen Anderson	Roger and Donna Bourassa	Richard and Mary Ann Church	Sharon Dimmick Blessing
Theresa Anderson	Roger Bourassa	Dr. Ovleto and Susan Ciccarelli	Dr. Louis and Joann DiNicola
Mark Andrews	Amanda Bowen	Steven and Megan Cicio	Louise Dion
Dr. Bruce and Stephanie Andrus	Roger and Charlene Bradley	James Clancy and Debra LaCava	Rachel DiStefano
Olive Angell	Stephen and Jessica Brassard	Randy and Sheila Clark	Linda Doane
Peter Anthony	Darrin Bray	Shawn and Carrie Clement	Jill Donahue
Jessica Arms	Sara Brewster	Phyllis Cloutier	Debra Donahue
Douglas and Andrea Armstrong	William and Diane Brigham	Cheryl Coburn	John and Patty Chun-Donahue
Ella Armstrong	Valerie Broe	Ken and Katrina Coker	Lance Donald
Nancy Armstrong	Duane and Kathryn Brooks	Betsy Colarusso	Harold and Carol Donald
Norman Arseneault	Cyndy Brown	Kenneth and Karen Colby	Dr. Marda Donner and Daniel Childs
Peter and Laura Auszura	Joshua and Amy Brown	Jordan and Cara Collette	Louis and Becky Donnet
Neil Bailey	Linfield and Roberta Brown	Brian and Jennifer Collins	Paul and Bobbye Donohue
Charles Ballou and Sarah Isham	Tony and Christine Brown	Ronald and Barbara Comette	John Dormail
Ed and Jody Barna	Kenneth and Claire Bruno	Laura Comstock Akin	Tom Dormail
David Barney	Jennifer Bryan	Toby Cone	Baxter Doty
Jen Barrett	Carol Buckley	Leo and Sheila Connolly	Daniel Dover and Mary Swartz
Jennifer Bartleman	Jeannine Buckley	Thomas and Sandra Cooch	David Dow
Marty and Julie Bascom	Jean Bulger	Jennifer Cooke	Alice Dreger
John and Barb Baumann	Anthony and Nancy Bullard	Wendy Copp	Dr. John and Kimberly Dreslin
Shirley Baumann	Dr. Brent and Terry Burgee	Joey Corcoran	Thomas and Paula Driscoll
Marcia Beach	Thomas and Suzanne Burgos	Gary and Joyce Corsi	Gabe Drown
Francis and Janice Bean	Peter Burke	Michael Costa and Kristina Godek	Frank and Sandra Drown
Andrew and Donna Becker	Brian and Elizabeth Burns	Doris Couture	Ben DuBois
Gordon Behrer	Sylvia A. Burroughs	Ruth Couture	Allison Dudley
Kaitlin Belanger	Richard Burstein	Jack Cowdrey	Robin Dunican
Malcolm H. Bell	Peter Busha and Jennifer Celley	Cindy Cowles	Mike Dupont
Jennifer Benedict	Carol Bushey	Al Crease	Joan Durkee
Daniel and Jane Bennett	Ryan Bushey	Mike and Hope Crickard	Anna M. Dustin
John and Dale Benson	Brian and Sharon Butler	Michael and Michele Crochiere	Bob and Cynthia Duval
Andrew and Rachel Bent	Bruce and Patrice Buxton	Heather Curler	Damon and Jordan Dyer
Bob Bent	Mary Anne Cahill	Troy Currier	John Dyer
David Bent	Michael Calter	Susan Curtiss	Victoria Eardensohn
Douglas Bent	Paul Calter	Gene Cyr	Tim Eberhardt and Mary Ellen Bean
Elizabeth Beresford	Donald and Susan Cameron	Richard and Chloe Dalton	Elina Eko
Andrew Best	Bill Cameron	John Daly	

David Ellis and Ann Greenawalt
 Aaron Emmons
 Patricia Erickson
 Ralph and Roseanne Esposito
 Lydia Evans
 Paul and Patricia Everett
 Joanne Fairchild
 Elsie Farnham
 Michele Farr
 Joan B. Farrell
 Luke and Angie Farrington
 John and Rachi Farrow
 Heather Felton
 Dick Ferno
 Antonio Ferreira
 Matthew Ferreira
 Amy Ferris
 Suzanne Field
 Pamela Figlas
 Richard and Sandra Finn
 Michael Fiorillo and Amy Borgman
 Bruce K. Flewelling
 Beth Flint
 Lori Flint
 Colin and Careen Floyd
 Mary Floyd
 Richard Foley
 Richard and Phyllis Forbes
 Francis and Sandra Forcier
 Robert Fotta and Cathy Hull
 James Foye
 George and Susan Fraser
 Matthew and Eve Frazee
 Nick and Cheryl Frazier
 Jessica Freeman
 Pat and Patsy French
 Nancy Frost
 Emily Fuller
 Marilyn Ganahl
 Jaydenne Garbarino
 James and Judith Gardner
 Michele Garges
 Justin Garner
 Randy and Pauline Garner
 Nancy Gasper
 Laurie Geremia
 Tim and Abigail Gershon
 Ross Gibson
 Wayne and Hattie Gifford
 Paul and Belinda Gifford
 Christine Gilbert
 Missy Gilbert
 Frank Gile
 Judith Giles
 Kathleen Gill
 Robin Gillespie
 Patrick Giordano
 Herbert and Mary Ellen Goertz
 Fay Goettsche
 Richard and Robin Goodall
 Kelsey Goodwin
 Theresa Gorman
 Lori Gorman
 Kenneth Goss
 Karen Goudey
 John and Judith Graham
 Richard and Sherri Grant
 Joan Granter
 Jan and Chris Gray
 Mark and Donna Green
 Alain and Jan Grenier
 Freeman Grout
 John and Nancy Grout
 Patty Gruteke
 Erica Guimond
 Robin Rafuse Gurney
 William Hackett
 Teri Haines
 Josh Hamel
 Lynette Hamilton
 Greg Hance
 Patricia Hancock
 Josh and Alicia Hanford
 Betsy Hannah
 Zo Hardy
 Patricia Hardyman
 Dr. Gordon and Mary Jill Harper
 Margaret Harper
 Larry and Emily Hart
 Barbara Harvey
 Jerome Hatch
 Raymond Hayward
 Brian Hayward
 Ginny Hazen
 Louis Helmuth and Lisa Steindler
 Emily Henderson
 Susan Hennessey
 Chad Hewitt
 Jim and Jenny Hewitt
 Thomas Heywood and Melody Simpson
 Deborah Higgins
 Marsha S. Higgins
 Margaret Hilly
 Julie Hinman
 Jon and Theresa Hodgdon
 Kathleen Hodgdon
 Chris Holbrook
 Jolene Holbrook
 William Holbrook
 Jennie Holden
 Paula Hollstein
 Clarissa Holmes
 John and Leslie Holmes
 Dr. Richard Holt and Ann Wallace
 Gregory Homan
 Jeremy and Ally Hook
 Donald and Allison Hooper
 Brooke Houghton
 Greg and Donna Houghton
 Michael Hourigan and Tina Bohl
 Joyce Howden
 Kenny Hoyle
 Patricia Hunt
 Ron Hunt
 Travis and Alma Hunt
 Richard and Bunny Huntley
 Rodney Huntoon
 Paul Hurwitz
 Clara Hutchins
 Julie Iffland and Christopher Recchia
 Jeremy and Karen Illsley
 Linda Isham
 Dale and Janet Isham
 Robert and Sarah Jackson
 Sheila Jacobs
 William Jaring and Lisa Ryan
 Drs. Mark and Elizabeth Jewett
 Jean Johnson
 Katie Johnson
 Valerie Johnson
 Gregory F. Johnston
 Addison and Ashley Jones
 Jack and Deb Jones
 Kathryn Jorgensen
 James Kachadorian
 Perry and Joy Kacik
 Dr. Keith Kadel
 Jonathan and Anne Kaplan
 Holly Keefe
 Dr. Jennifer Keller
 Paul Kendall and Sharon Rives
 Carol Kennedy
 Ryan and Lorraine Kennedy
 Theodore and Bonnie Kenyon
 Douglas and Donna Kenyon
 Mike Kessenich
 Mimi Kevan
 William Kilbourn
 Melissa Kill
 William and Leita King
 Melissa Kingsbury
 Michael and Amy Kingsbury
 Dr. Rebecca Kincaid
 Linda Kinney
 Stephen and Elizabeth Kinney
 Tayo Kirchhof
 Charles and Cheryl Kissel
 Marie Kittel
 Beth Kneen
 Casey and Christina Knudsen
 Dr. John Koella
 Reed and Karen Korrow
 Ron Kovanic and Marilyn Williams
 Molly Kramer
 Kevin Kresock
 Brian and Hillary Lafond
 Robert Lagerstedt
 Brandi Lambert
 Janet Landrigan
 Patrick Lane
 Ronald and Linnea LaPerle
 Taylor LaRocque
 Joseph Laroski
 Dean and Kathleen Lawrence
 Douglas Lawrence
 Drs. Barbara and Joel Lazar
 Luther Leake
 Michael Lee
 Ralph and Orlene LeFebvre
 Ally Legeyt
 Peter and Kathy Leonard
 Steve Lermond
 Christine Lesinski and John Lussier
 Clare Walker Leslie
 Sandra M. Levesque
 Stephen and Anne Levesque
 Sara Lewis
 Terry and Judy Libby
 William Libby
 Hugo and Cynthia Liepmann
 Sam and Ashley Lincoln
 Eva Linden and Ben Tietze
 Frank and Joan Lipinski
 Briona Litchfield
 Kathleen and Buddy Longworth
 Rita Longworth and Jim Whittum
 Elizabeth Longworth
 Gerardo and Laura Lorenzino
 Jocelyn Lorrey
 Mark Lovely
 Dr. Christopher Lukonis
 Christian Lund
 Alan and Kelly Lyford
 Richard and Marilyn Lyford
 Jim and Stacey Lyon
 Aaron and Elizabeth MacAskill
 Jaclyn Mace
 Jeannie MacLeod
 Janet Malcolm
 John Malloy and Jan Giles
 Dr. Cristine Maloney and David J. Deboy
 Michael Manning
 Theron and Madeleine Manning
 Garrison and Kayla Manning-French
 Jennifer Marcroft
 Mildred Marcroft
 Ursula Margazano
 Jill Markowski
 Jonathan and Debbie Martin
 Chris Martin
 Gerard Mascola, Jr.
 Kathleen Mason
 Benjamin Mattern
 David Mattern
 John Mattern
 Victoria O. Mauro
 Brent and Penny Maxfield
 Ryan Maxfield and Jillian Balasco
 Brian and Chelsea Maxham
 Raymond and Patricia Mayer, Jr.
 Alan and Cindy Mayer
 Douglas Maynard
 Caroline McArdle
 Greg and Jane McConnell
 Bea McCullough
 Michael and Kathryn McCullough
 Steven McCullough
 Scott and Lynda McDermott
 Bill McKibben and Sue Halpern
 Ethan McNaughton
 John and Maureen McNulty
 Cheryl McRae
 Sean McRae

Juliet McVicker
 Mary Mead
 Ethan Meginnis and Alexandra Loeb
 Patricia Menchini
 Daniel and Erin Mengedoht
 Tony Merchand
 Kevin and Cindy Merrill
 Maxine Merrill
 August Meyer
 Rose Mihalik
 Lisa Milchman
 Francis and Sheila Miller
 Rebecca Miller
 John Miller
 Babs Mills
 Marie Milnor
 Hinoel and Tracia Minaya
 Michael Minchin and Katrina Jimerson
 Margaret Mollitor
 George and Lynn Moltz
 Reginald and Rose Mongeur
 Robert Montie, Jr.
 Douglas and Judith Moore
 Greg and Linda Moore
 Erica Morrell
 Mark and Virginia Morrison
 Timothy Caulfield and Linda Morse
 Carol B. Mowery
 Linda Mullestein
 Gary Munson
 Ronald and Denise Mura
 Patricia Murphy
 Thelma Murray
 Molly Nash
 Brian Nelson
 Theodore Nelson
 Steven Neron
 Elizabeth Norman
 Carolyn Normandin
 Marie Norton
 Peter and Kathy Nowlan
 Emily Noyes
 Bryan Nykiel
 Jerry and Rebecca O'Berry
 Joe O'Connor
 Martina O'Donnell
 Laurelae Oehler
 Jodi O'Leary
 Joe and Stephanie O'Leary
 Margaret Olnek
 Rachael Orvis
 Nancy Osgood
 Gail Osha
 Deborah Owen
 Gene and Evangeline Parent
 Wayne and Theresa Parezo
 Peter and Julie Parker
 Robert Parker
 Kathy Parshley
 Cheryl Parton
 Sarah Paul
 Richard and Linda Paye
 Scott Pearlman
 Stacey Pearsons
 David and Lorraine Peirce
 Dr. Joseph and Beth Pelletier
 Stacy Pelletier
 Lisa Peluso
 Patrick and Lauren Pemberton
 John and Karla Perkins
 Eleanor Perreault
 Sue Perreault
 James and Carol Perrin
 Lehua Perrin
 Nicole Perrin
 Nancy C. Peterson
 Carl and Diane Pettersen
 Lisa Pettrey-Gill
 Doug and Kristen Pfohl
 Chester and Tammy Philbrick
 Cynthia Phillips
 Kathy F Phillips
 Mary Pierson
 Agnes Pietryka
 Jason and Susan Pirie
 Kaitlin Plourde
 Kathy Plourde
 Donna Poitras
 Renee Poley
 William and Linda Pollock
 Harvie Porter
 Sparky and Peggy Potter
 Mark Preble
 Rebecca Pressman
 Arlene Preston
 Michael and Diana Priest
 Susan Fresolo Prima
 Daniel and Anne Pritchard
 George and Kimberly Pritchard
 Nolan Pritchard
 Wendie Puls
 Jedediah and Diana Putney
 Scott W. Putney
 Brooke Putzier
 Ken Rajesky
 Forrest and Barbara Randall
 Theresa Ray
 Paul Rea
 Mary Lou Recor
 Dawn Reed
 Peter and Karen Lowry Reed
 Nancy Reid
 Roger Reinert and Amber Gurske
 Milly Rhoades
 Victor and Suzanne Ribaud
 James and Beth Rice
 Jaina-Lee Rich
 Robyn and Sara Richards
 Ann Richardson
 Neil and Mickie Richardson
 Rachel Richardson
 Larry and Ginny Richburg
 Amy Richburg
 Deborah Richie
 Dan and Kathleen Riley
 Joanne Riley
 Jeremy Rilling
 Jon and Morgan Rilling
 Dr. Robert and Louise Rinaldi
 Thomas and Marie Robbins
 Janet Roberts
 Charlotte Robinson
 Arthur and Dorothy Robinson
 Richard and Dorothy Robson
 Shawn and Erin Rogers
 Thomas and Janice Rogers
 Kathy Rohloff
 Richard and Joan Roller
 Mark and Cindy Rosalbo
 John and Theresa Rose
 Wendy Ross
 Marti Ruben
 Kenneth and Wendy Rudd
 Linda Runnion
 Karen Russo
 Eliza Rutherford
 Elizabeth Ryan
 Tim and Joanne Ryan
 Rachel Salloway and Bo Bicknell
 Bradford Salzman, PA
 David and Mary Sanville
 Marilyn Sargeant
 Steven Sargeant
 Michael and Laurie Sargent
 Sarah Saul
 Brooke and Megan Sault
 James and Sharon Sault
 Peter and Andrea Sault
 Dr. Melissa Scaler
 Irene M. Schaefer
 Linda Schmidt
 George Schoenfeld
 Timothy and Patricia Schroeder
 Richard and Mary Ann Schulze
 Kenneth Schurk and Jameswa Cote
 Emi Schweikert
 Ruth Schwinge
 Charles Scribner
 Philip Seymour
 Lynn Sheldon
 Donald and Ellen Shepheard
 Charles and Kathleen Shepherd
 Jeffrey and Susan Sherman
 Brittney Silis
 David Silloway and Lynne Gately
 John and Bethany Silloway
 Patricia Silva
 Sara Simeone
 Brian Singer
 Charles and Louise Sjobeck
 Nancy Slocum
 Carson Smith
 Forrest and Zoe Smith
 Joanne Smith
 Karen Smith
 Linda Smith
 Matthew Smith
 Wyatt Smith
 Keely Sogoloff
 Allyn Sommer
 Michael and Huibertha Sorgi
 Pamela Sorrentino
 Arnold and Priscilla Spahn
 Jennifer Spanier
 Robert Sparadeo
 Sarah Sparks
 Sarah Spencer
 Lydia Spitzer
 Paula Sprague and Rick Pethter
 Stephen and Barbara Springer
 Michelle Stahl
 Samuel Stanley
 Fran Staples
 Paula Steele
 Lindy Stetson
 Gregory and Leanna Stickney
 Mary Stiles
 Susan Stillinger
 Ann Stone
 Chris Stone
 Larry and Lesley Straus
 Eleanor Strode
 Edmund Cuoco and Jan Sullivan
 Brian Sullivan
 Susan Sytsma and Kenneth Stevens
 David and Julie Tabor
 Erastus and Nancy Tabor
 Michael and Melanie Tabor
 Laurie Tatro
 Cynthia Tebbetts
 Dr. Thomas and Karen Terry
 Deborah Tetreault
 Andrew and Claudia Tetreault
 Dr. Vijay Thadani and Onita Connington
 Omarcus The Great
 Susan Thievon
 Christine Thompson
 Kayla Thompson
 Terry Thompson
 Robert and Ellen Thomson
 Julie Tilden
 Joel and Marla Tillberg
 Spencer and Jenell Tinkham
 Dr. David C. Tinling
 Jan Tobias
 Lucia Tonachel-Read
 Carolyn Tonelli
 Barbara E. Townsend
 Josh and Sandy Tracy
 Thomas Trosin
 Larry and Susan Trottier
 Carmella Tucker
 Thomas and Kelly Tucker
 Sara Tuthill
 Kerin Vadnais, APRN
 Jay and Deborah Van Arman
 Kate Van Arman
 Greg Vandenberg
 Kenneth Vandermark
 Bruce A. Viens
 William and Helen von Oehsen
 James Wacker
 Lisa Wall
 Janet Wallace
 Joan Wanner
 Dr. Jerald Ward and Abbe Meiling
 Justin and Rebecca Jo Ward
 Ronald F. Warner

Mark Warren and Deborah Bowers
 Kim Wasserman
 Martine Weaver
 Kathryn Webb
 Stephen Webster and Susan Cliff
 Richard and Mary Weden
 Dr. Douglass Weiss
 Michael and Caitlyn Welch
 Meredith Welsh, FNP
 Steven West
 Rachel Westbrook
 Philip and Donna Wheeler
 Janet Whitaker
 Janet C. Whitaker
 Gregory and Jessica White
 Nikki White
 Adam Wiggett
 Bradley Wiggett
 Jason and Abbie Williams
 Hannah Wilson
 Shawn Winslow
 Todd and Lucretia Winslow
 Dale and Deb Winslow
 Richard and Susan Wiszniak
 Dr. Molly Witters
 Lee Witters
 Jan Wojtkielewicz
 Cheryl Wolfe
 Ken Woods
 Nancy N. Woolley
 Belinda Worth
 Becky Wright
 Beverly A. Wright
 Michael Wright
 Nathan and Carrie Wright
 Robert and Rose Wright
 Molly Yacavoni
 Betty Young
 Thomas and Bobbi Young
 Claire Zhu
 Derek and Sarah Zwegust

Combat Vets Motorcycle Association 26-2
 Compucount, Inc.
 Co-operative Insurance Companies
 Crossway Auto Center
 Culture Craft Sandblast, Inc.
 Day Funeral Home, Inc.
 Dimmick Group Peterbilt
 Downs Rachlin Martin, PLLC
 DuBois & King, Inc.
 East Barre Auto Sales
 Edward Jones
 E-Management Associates, LLC
 Eric's Auto Connection
 Eustis Cable
 Farrow Financial
 Firetech Sprinkler Corp.
 G. Gilman Excavation, Inc.
 Gary and Mary West Foundation
 Gifford Medical Center Auxiliary
 Gillespie Fuels & Propane, Inc.
 Granite City Tool Co. of VT
 Harvey's Plumbing and Electrical Health Plans, Inc.
 Hope Home Care Services
 Infinit North America
 Integrity Energy
 Iron Horse Standing Seam Roofing - Burlington
 JA Gould Plumbing & Heating
 Janice Couture Greenberg Foundation
 Joseph W. Raymond Trust
 K Bellavance Landworks & Hauling
 Kinney Drugs Foundation, Inc.
 Ladd's Auto and Tire
 Lamson Howell Foundation
 Magee Office Products
 Mascoma Bank
 McLeod's Spring & Chassis
 Mid-State Guns & Tack, LLC
 MMR, LLC.
 National Life Group
 Neagley & Chase Construction Company
 Nelson ACE Hardware
 New England Air Systems, Inc
 New England Retirement Consultants
 Nolato GW
 Northeast Delta Dental
 Northfield Savings Bank
 One Digital Insurance, LLC.
 Orange Southwest School District
 Pepin Granite Co.
 Poulin Auto Sales
 Primmer Piper Eggleston & Cramer PC
 Primrose Fund
 QHR Health dba Ovation Healthcare
 Randolph Union High School
 Robert L. Tracy Plumbing & Heating, Inc.
 RSL, LLC
 Rural Vermont Real Estate, Inc.

SAAP Restaurant
 Santa Buckley Energy, Inc.
 South Barre Service, LLC
 South End Auto
 South Royalton Area Senior Citizens, Inc.
 Sprague Ranch, LLC
 Stickney and Branliere Trust
 Stockwell's Garage
 Stones Service, LLC
 Superior Development
 Ted Green Ford, Inc.
 The Donahue Family Fund
 The Richards Group
 TJ Styles
 Townsend Farms
 Tozier's Restaurant
 Vermont Fire Extinguisher
 Vermont Parent Child Center Network
 VT Heritage Real Estate
 W.B. Rogers, Inc.
 White River Car Wash
 White River Credit Union
 White's Heating
 Williamson Group Sotheby's International Realty
 Wilson Tire

Allan Barr
 Ursula Barr
 William Baumann
 Jean Button
 Paislee E. Champney
 Bev Chapman
 John Chomentowski
 Lincoln Clark
 Brian Curtis
 Philip Davis
 Lisa P. Dyer
 Elizabeth P. Edson
 Susan Angell Enos
 Beth Farnham
 Francis H. Farrell
 Ruth Foley
 Julian Gorman
 Buddy Grant
 Nancy Gray
 Raymond Gray
 Zac Hayward
 Sarah Howell
 Grant A. Isham
 Joseph P. Kittel
 Philip D. Levesque
 Ray Lynds
 Roy Maxfield
 Willo McCullough
 Chip Milnor
 Shirley D. Nelson
 Tim Nolan
 Michael Normandin
 Kevin Peirce
 Terry Phillips
 David K. Pierce
 Janice Pring
 Janell F. Renner
 Derek Riley
 Norman Runnion
 Shirley B. Russell
 Ivan J. Singer
 Richard C. Slocum
 Elaine D. Soule
 Palma "Polly" Sparadeo
 Fred Staples
 Joel Tidd
 Donna Viens
 Pamela White
 Gordon Wiggett
 Ken and Elizabeth Wright
 John Young
 Richard Young

Organizations, Businesses, Trusts, & Foundations

A&L Auto Truck Repair
 AADCO Medical, Inc.
 Applied Research Associates, Inc.
 A-Team Auto Glass
 Bar Harbor Bank & Trust
 Beacon Printing
 Beilfuss Family Advised Fund
 Bellavance Trucking, Inc.
 Bigras Auto and Tire
 Bowen Permanent Charitable Trust
 Buzzi's Garage
 C.V. Oil Co, Inc.
 Casella Waste Systems, Inc.
 Catamount Solar
 Chick-Fil-A
 Cole Electric

Tribute Gifts

IN HONOR OF

Dawn Beriau
 Dr. Kenneth G. Borie
 Timothy Eberhardt
 Dr. Milton G. Fowler
 Gifford Medical Staff
 Dr. Mark Jewett
 Linda Kinney
 Ashley Lincoln
 Lynda McDermott
 The Sault Family

IN MEMORY OF

Isabel Abbruscato
 Joseph Abbruscato
 Jane K. Adelson
 David Ainsworth
 Byron Angell
 Geraldine Baker

We apologize for any names or organizations that may have been inadvertently omitted, misspelled, or incorrectly listed and appreciate notice of corrections or errors. Please forward notices to Tayo Kirchhof, Senior Director of Development and Community Engagement, tkirchhof@giffordhealthcare.org or call 802-728-2380.

Volume totals for services

	2025	2024
Inpatient admissions	1,100	976
Other outpatients	124,608	120,516
GRAND TOTAL	125,708	121,492
Average daily census (Menig)	29.4	28.7
Average daily census (inpatient and Birthing Center)	13.4	8.7
Average length of stay in days (acute patients)	3.7	3.3
Births	222	201
Surgical procedures	1723	1658
Emergency treatments	7,330	7,376
Endoscopies	932	1,004
Cardiology exams	2,051	2,247
Respiratory care	220	180
Laboratory procedures	24,970	22,792
Radiology procedures (not including CT and MRI)	14,426	14,943
CT scans	3,638	3,710
MRI	1,473	1,325
Radioisotope procedures	162	206
Physical therapy visits	13,121	13,843
Number patient meals served	45,369	41,119
Provider offices visits	83,446	78,208

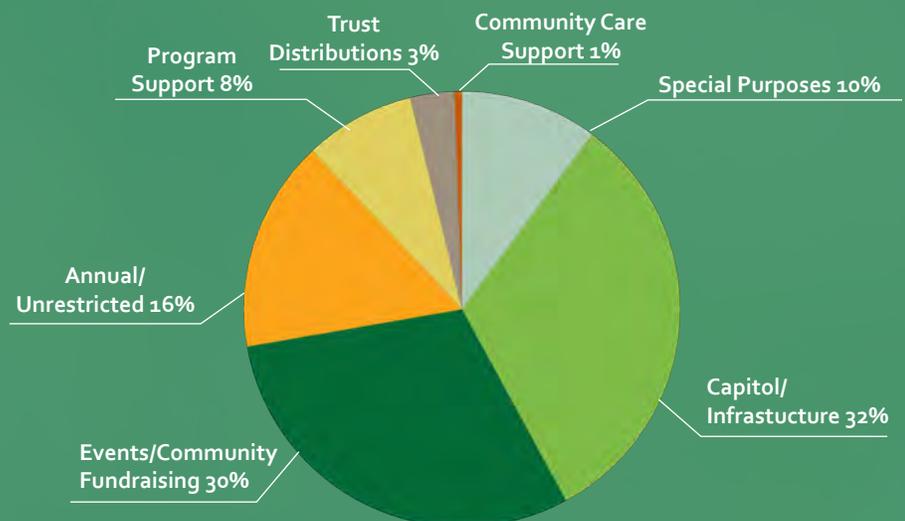
Admissions and visits by top 20 towns

	Inpatient	Outpatient	Total
Randolph	206	23,147	23,353
Bethel	95	10,619	10,714
Barre	62	8,279	8,341
Randolph Center	69	8,121	8,190
South Royalton	60	7,756	7,816
Braintree	35	6,199	6,234
Chelsea	50	5,285	5,335
Rochester	35	5,193	5,228
Northfield	42	5,008	5,050
Williamstown	29	4,146	4,175
Brookfield	46	3,670	3,716
Montpelier	25	2,912	2,937
Tunbridge	27	2,876	2,903
Stockbridge	24	1,965	1,989
East Randolph	10	1,521	1,531
Sharon	20	1,372	1,531
Hancock	13	1,316	1,329
Washington	9	1,275	1,284
Roxbury	11	1,047	1,058
Berlin	8	1,009	1,017
Other VT towns	211	20,599	20,810
Out of State	30	1,632	1,662
GRAND TOTAL	1,117	124,047	126,064

Measuring Growth: Giving

Categories of Giving by type

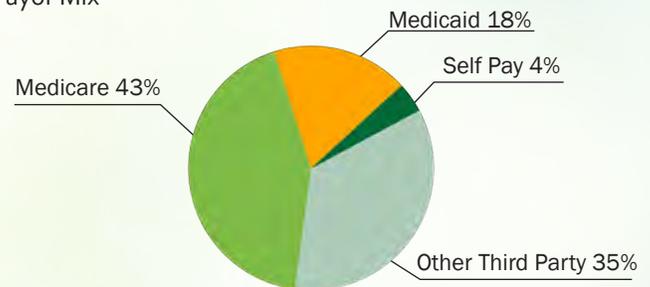
For over 120 years, Gifford’s generous donors have helped fulfill our commitment to continually improving services and technology that enhance the patient experience. Donors invest in a variety of ways, as indicated by the categories of giving in the pie chart at right. With their investments, we are responding to the evolving needs of our patients and communities with services that make us healthier together.



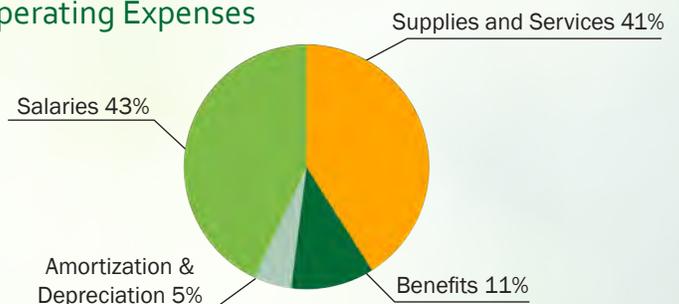
Balance Sheet	Draft	Audited
<i>Years ended September 30, 2025 & 2024</i>	2025	2024
CURRENT ASSETS		
Cash and cash equivalents	12,158,984	6,107,622
Short-term investments	86,967	26,646
Patients accounts receivable, net	9,832,297	12,442,912
Estimated third-party settlements	-	68,580
Other receivables	2,262,799	560,394
Supplies	1,031,242	1,157,397
Prepaid expenses	351,410	1,434,181
Current portion of pledges receivable	-	-
Total current assets	25,723,699	21,797,736
ASSETS LIMITED AS TO USE		
Internally designated for capital acquisition	9,968,594	11,299,634
Held by trustee under indenture agreement	3,693,592	3,927,926
Long-term investments	1,585,002	6,925,889
Total assets limited to use	15,247,187	22,153,449
OTHER ASSETS		
Pledges receivable, excluding current portion	-	-
Other assets	5,658,451	3,734,810
Total other assets	5,658,451	3,734,810
PROPERTY AND EQUIPMENT, NET		
Total assets	86,099,825	88,310,862
CURRENT LIABILITIES		
Accounts payable	2,974,748	8,020,422
Accrued expenses	8,968,626	7,687,546
Estimated third-party payor settlements	1,402,741	-
Current portion of long-term debt	1,936,963	1,846,808
Interest rate swap agreement	-	-
Other	1,383,297	1,994,889
Total current liabilities	16,666,374	19,549,665
Deferred annuity, excluding current portion	518,503	576,999
Long-term debts, excluding current portion	14,174,423	16,051,245
Other	13,795,868	15,264,193
Total liabilities	45,155,169	51,442,102
NET ASSETS		
Unrestricted	37,850,809	33,602,015
Temporary restricted	1,393,971	1,566,868
Permanently restricted	1,699,877	1,699,877
Total net assets	40,944,656	36,868,760
Total liabilities and net assets	86,099,825	88,310,862

Statement of Operations	Draft	Audited
<i>Years ended September 30, 2025 & 2024</i>	2025	2024
WHERE THE MONEY COMES FROM		
We billed for services to inpatients	19,213,054	15,137,290
We billed for services to outpatients	134,661,265	132,155,769
We had other operating revenue of	22,911,078	19,289,075
Total operating revenue	176,785,397	166,582,134
BECAUSE WE DID NOT RECEIVE FULL PAYMENT FOR AMOUNT BILLED		
From those unable to pay (charity care based on charges)	1,327,561	325,828
From Medicare and Medicaid	51,419,031	56,165,899
From other contracted payors	23,534,969	22,757,195
To allow for those patients who are unwilling to pay (bad debt)	4,528,127	2,926,601
Therefore we wrote off	80,539,688	82,175,523
OUR NET REVENUE WAS	96,245,709	84,406,611
WHERE THE MONEY GOES		
To pay our employees salaries and benefits	52,378,628	53,147,936
To purchase supplies and services	35,607,222	32,844,868
To allow for wear and tear on buildings and equipment	4,961,219	5,087,395
To pay for utilities	1,889,867	1,746,175
To pay for interest on our outstanding debt	615,879	646,647
OUR TOTAL EXPENSE WAS	95,452,815	93,473,021
THIS PROVIDES US AN OPERATING REVENUE OF	792,894	(9,066,410)

Percentage of Revenue by Payor Mix



Operating Expenses





Gifford

PO Box 2000, 44 South Main Street
Randolph, VT 05060

NON-PROFIT
ORGANIZATION
U.S. Postage
PAID
Permit No.61
Montpelier, VT



In a community near you...

Bethel Health Center

1823 VT Rte. 107, Bethel · 234-9913

Chelsea Health Center

356 VT Rte. 110, Chelsea · 685-4400

Gifford Health Center at Berlin

Primary Care/Psychiatry and Counseling

2418 Airport Road-Suite 1, Berlin · 224-3200

Specialty Clinics

82 East View Lane, Berlin · 229-2325

Gifford Medical Center

44 S. Main St., Randolph · 728-7000

Gifford Primary Care

44 S. Main St., Randolph · 728-2445

Kingwood Health Center

1422 VT Rte. 66, Randolph · 728-7100

Morgan Orchards Senior Living Community

Menig Nursing Home -

15 Tom Wicker Lane, Randolph Ctr. · 728-7800

Strode Independent Living -

89 Tom Wicker Lane, Randolph Ctr. · 728-7888

Rochester Health Center

235 S. Main St., Rochester · 767-3704

Sharon Health Center

12 Shippee Lane, Sharon · 763-8000



Gifford Health Care

giffordhealthcare.org



Read our Annual Report FY25 online and share with a friend
giffordhealthcare.org/annual-report-fy25

Thank you to Lexi Krupp for her contributions to this report.