

HOW TO ACCESS GIFFORD'S PATIENT PORTAL



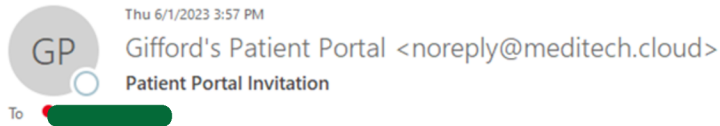
(a step-by-step guide)

**HELP IS
HERE**

giffordhealthcareportal.meditech.cloud
Portal Support: 802-728-2608
portalsupport@giffordhealthcare.org



1 Receive *email from noreply@meditech.cloud



***NOTE:** We must have your email address on file in order to email you the portal invitation. Please confirm we have your current email address today.

2 Click on blue hyperlink "Click here to sign in."

***NOTE:** Email will expire after 7 days.

Dear [REDACTED]

Please select the link included at the bottom of this message to establish your Patient Portal username, password, and security question.

[Click here to sign in.](#)

3 You will be directed to our Patient Portal login page.



Here a temporary Username and Password will autofill the login screen for you. **DO NOT DELETE!** Click the green "Sign In" button to continue.



Account

Welcome to the Patient Portal.

Your username/password have been entered. Sign in now to establish your permanent credentials.

Username (required)

Password (required)

☐ Show Password

Sign in

4 Follow instructions to ...

Select a New Login ID and Password along with two security questions. The Login ID and Password you create now is what you will use to log into the portal moving forward. Then click the green "Submit" button.



Create account - Gifford's Patient Portal

Create account

Select a username and password, then complete the security form to proceed.

Username

Username must meet the following criteria:

- Contain only letters and numbers
- Contain no more than 12 characters
- Contain at least 6 characters
- Contain at least 2 numeric characters
- Not contain any spaces

New username (required)

Security

***NOTE:** Make sure to follow this criteria when creating your account.

Select 2 security questions:

Security question 1 (required)

Security question answer 2 (required)

Password

Password must meet the following criteria:

- No more than 12 characters
- At least 4 characters
- At least 2 numeric characters

New password

Confirm new password

Submit

5 Accept ... the user agreement.



User agreement

Gifford's online Patient Portal offers secure viewing of medical records and messaging with our staff and providers as a service to our patients who wish to view portions of their records or communicate with their health care team.

While secure messaging can be a valuable communication tool, it has certain risks. In order to manage these risks, we have set conditions for participation. This Consent Form is intended to show that you have been informed of these risks and the conditions of participation, and that you accept the risks and agree to the conditions of participation.

How the Secure Patient Portal Works

A secure web portal is a website that uses encryption to keep unauthorized persons from reading communications, information, or attachments. Secure messages and information can be read only by someone who knows the right password or pass-phrase to log in to the portal site. Because of the secure connection between your computer and the Patient Portal, you can read or view information on your computer, but that information is encrypted in transmission between the Patient Portal and your computer.

Accept

6 Success!

After selecting "Accept" in Step 5, you will be logged into your Patient Portal dashboard.

